

Loire Escapes



Terms and Conditions

PAYMENT

20% Non-refundable deposit to be paid to secure a booking, the balance is required 20 days prior to arrival date.

SECURITY DEPOSIT

A security deposit of £200 is taken as part of the balance it will be refunded within 1 week of departure subject to any breakages, additional cleaning costs or smoking penalties. If additional costs exceed the security deposit, then the balance will be payable on demand.

NORMAL CANCELLATION

3 weeks prior to arrival	100% of the security deposit plus 25% of the residual balance.
0 to 3 weeks prior to arrival	100% of the security deposit

In all cases the 20% non-refundable deposit will not be repaid EXCEPT where government restrictions in relation to COVID-19 prevent your stay, 100% refund will apply.

BREAKAGES

All breakages must be paid for prior to departure - failure to do so will result in a deduction from the security deposit to be returned.

BED LINEN

Clean bed linen will be supplied weekly if you are staying two weeks and require fresh linen we ask you to strip your beds and we will give you a replacement set.

CLEANING

It is expected that no more than 2 man-hours, (the cleaning charges are added at a rate per stay for the rental of both gites £110, for rental of the large gite only £60 and the small gite only £40) will be necessary to fully clean either gite after the guests' departure; if more time is required to bring the property back to the condition it was in when you arrived then this will be chargeable at £20 (€22) per hour and deducted from the security deposit.

ARRIVAL AND DEPARTURE TIMES

Arrival time is 15:00 local time at the earliest

Departure time is 10:00 local time at the latest

Unless there has been a different agreement made in advance.

Subject to availability you can request early arrival and late departure, this is charged at €10 per hour

SMOKING

Smoking is not allowed inside any areas of the property – ashtrays are supplied for outside smoking on the terraces. Any evidence of smoking inside will result in €100 deduction from the security deposit.

WINE

There is a choice of wines in each barn – guests are very welcome to drink these subject to an honesty payment per bottle being left in the box provided for any bottles consumed over and above the welcome pack – abuse of this system will be charged and deducted from the security deposit.

COCKTAIL BAR

Due to the rural location of the property we have developed a cocktail bar onsite for the use of guests. This will only be opened on request subject to our availability and will always be operated by at least one of the owners. This will be run on an honesty basis with a suitable container in the bar for guests to leave a reasonable amount of money to cover their drinks.

Please give due care and attention to other guests throughout.

During COVID-19 restrictions on numbers of people socializing the bar will not be open.

POOLSIDE

Children under the age of 16 are not allowed inside the pool fence without the supervision of a responsible adult. There is a lock on the gate to the pool and the code will be given to the adults – please do not pass this on to children. No glassware or crockery is allowed within the confines of the fenced pool area – please use the plastic utensils provided in each property.

No diving is allowed – the pool is a level 1.4m deep, excluding the steps.

There is no safety equipment is provided.

PETS

No pets are allowed onsite without specific permission from the owners, this must be agreed in advance.

PAYMENT

Payment should be made by bank transfer, please include the Name of the lead person who made the booking.

Account information

Account Number 54587087

Name of Account T J Holden

Sort Code 09-01-31

Contact Details: Tee & Andy Tel: +33788151635: +447722746931: +33 549 98 6163:

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